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Parker Ray

As an adult learning professional and consultant, I bring more than 10 years of learning & development experience, and pedagogy, within the manufacturing, oil and gas, and mining sectors as project manager, director of training, developer, and instructional designer. I have extensive experience with Instructional System Design (ISD), competency & compliance, and am an expert at several design softwares such as Articulate Storyline, Adobe Captivate, and iSpring Suite.

Highly proficient and experienced with numerous Learning Management Systems. I have a strong passion for all things learning & development and hope to continue my career down that path.

Project/Production Manager

Dynacor Learning
2023 - Present

As Project and Production Manager at Dynacor Learning, I oversee innovative types of learning, including 3D incident reenactment videos, custom Storyline e-learning courses, and video production.

Competency & Compliance Training

Global Physical Asset Management
2021 – 2022

In addition to being the Chief Operating Officer, I also developed and implemented the training and compliance program for the company. This included the design, development, and regulations to meet ISO 9712 and ISO 55000 standards.

Director of Training

Hellier NDT Training
2013 – 2021

Became an expert at Articulate Storyline & learned to become proficient at the ISD method of curriculum development.

I was the internal stakeholder in a large-scale e-learning change management project to rebuild a Learning Management System from inception through to implementation.

Recent Experience

October 2023 – Present

Lead Project & Production Manager • Dynacor Learning –

<http://www.dynacorlearning.com>

- Created processes that enhanced production and project efficiencies, such as implementing SaaS PM tools, creating process workflows, and optimizing production processes.
- Connected with external stakeholders, SME's, and clients on each project to inform on potential risks or delays, scheduling updates, and seek feedback at each stage of the production process
- Develop and oversee all documentation for projects, including project budgets, project scopes, contracts, and proposals/project confirmations.
- Ensured projects were delivered on-time, under budget, and with a high level of quality and creativity.

September 2022 – July 2023

General Manager, Physical Asset Management • Metso Outotec –

<http://www.mogroup.com>

- Developed and implemented blended learning and instructor led training courses pertaining to risk management, to be rolled out internally throughout the organization.
- Refined our processes and updated our curriculum and content to ensure our training and service delivery aligned with industry standards, regulations, and policies.
- Monitored project cost controls, scoping requirements, contracts, and procurement.
- Led the deployment of training and services, as well as competency and compliancy initiatives for Physical Asset Management worldwide Metso.

April 2021 – September 2022

Chief Operating Officer • Global Physical Asset Management – [http://www.global-](http://www.global-pam.com)

[pam.com](http://www.global-pam.com)

- Created a learning and compliance program pertaining to NDT services in the mining sector (ensuring both ISO 9712 and ASNT Standards).
- Developed curriculums and content for our learning & development initiatives.
- Led a team of 20 people across three countries (Canada, USA, Panama) to deliver services and training.
- Key stakeholder in selling Global PAM to Metso Outotec in September 2022.
- Formed strategic partnerships with some of the largest entities in the Natural Resources sector, including but not limited to: *Teck Resources, Barrick Gold, Kirkland Lake, Agnico Eagle, Glencore Technologies, CEMEX, Canfor, Thyssen-Krupp.*

October 2013- April 2021

Director of Operations & Training • Hellier NDT, a division of Acuren –

<http://www.hellierndt.com>, <http://www.worldspec.org>

- Used Instructional Design, and ADDIE Methodology to build world class course curriculum and materials.
- Oversaw all aspects of course development from inception to execution using SCRUM (agile).
- Led a team of 15 highly engaged individuals from around the world.
- Led a large-scale change management project to rebuild our Learning Management System (LMS)
- Worked directly with students, instructors, and executives to ensure coordination and successful training both in-class and remotely.

Certificates

Instructional Design Principles for E-Learning (**CPD Certification**)

Education

August 2019 – February 2021

Royal Roads University • **Masters, Business Administration (MBA)**

January 2016 – April 2016

University of Victoria • **Introduction to Project Management**

September 2015 – September 2015

SASST • **Project Management for Engineers**

September 2003 – April 2006

UBC • Creative and Critical Studies • **Bachelor of Arts Degree (BA)**

References

Glenn Martin, VP Services, MechPro Services (ex Metso Outotec) - 604-340-2032

Don Locke, President, Hellier NDT (retired) – 832-221-7386